



# Today's Conventioneers Are Very Demanding... Fortunately, Demands Are Our Specialty!

"I was given Maestro as part of my "Welcome Packet" when I went to a trade show in Chicago. I could not believe how helpful it was. Not only did I receive updates about the convention, they even found me a battery charger for my cell phone and had it delivered to my room.

### Thank you Maestro!"



Convention
Concierge
Anything Anythine Anywhere
Anything Anythine Anywhere
Anything Anythine Anywhere
Your Key to the City

Conventioneers can be registered with Maestro using VIP cards or using our on-line portal

#### Services Include:

**Driving Directions** 

**Traffic Conditions** 

**Transportation Arrangements** 

**Dining Reservations** 

Flight/Travel Information

**Ticket Procurement** 

Phone Numbers/Addresses

**Shopping Advice** 

Weather Forecasts

**Tourist Information** 

Entertainment

**Text Notifications** 

News/Sports Info

**Business Services** 













Today's convention and meeting planners are constantly looking for ways to impress their participants and give them a memorable experience. The trade show experience is no longer restricted to the actual trade show, but more so to the entire travel experience. That includes every minute from the time they leave their home until they return. The positive (or negative) impact events such as dining, entertainment, transportation and even navigation in the convention center can all dramatically affect the perception the participant takes home.

Maestro delivers a remarkable service that will impress every one of your participants by giving them access to their very own live, professional personal assistant. By providing them with a 24/7 VIP Personal Assistant, you not only make them feel very special, but you guarantee that all their needs are met. From the time they board the plane to the time they return home, every question imaginable will be answered in a moments time.

All Maestro Convention programs are completely customized to your specifications. Not only do our highly-skilled assistants address every caller by name using our proprietary caller ID technology, we also greet them with your company's name and conclude each call with a closing of your choice. All convention programs come with a detailed communication management solution allowing you to broadcast numerous text messages and voice announcements through our web portal or by calling in to your personal assistant.

## **Programs Are Designed To Accommodate Any Budget**

Convention VIP Cards and Programs

Are Completely Customized

"Hello Mr. Wilson,
Thank you for calling
{YOUR CONVENTION NAME}
Personal Concierge. This is
Amanda. How may I assist you?"





## Communicating With Your Conventioneers Has Never Been Easier

